



## About ficonTEC

ficonTEC is an innovative high-tech company that has quickly established itself in a highly specialized market since 2001. With continuous growth and innovative development, we are a recognized market leader in the automated assembly and testing of optoelectronic components and (hybrid) photonic devices. Our company develops advanced solutions such as high-precision die bonding, fiber alignment, and laser soldering systems, which are critical for manufacturing cutting-edge photonic devices like LiDAR sensors, high-speed data transceivers, and silicon photonics. These technologies are paving the way for advancements in telecommunications, autonomous vehicles, and medical diagnostics.

Our company-wide goal is to set up top-notch technology that facilitates our customers from around the world in building tomorrow's optoelectronic devices. We believe in equal opportunity, with employees committed to diversity and inclusion, offering a vibrant working environment.

Are you looking for a job in a forward-looking industry? Then become part of our strong and experienced team as a

### Field Service Tech

#### Your responsibilities

- Assist with installation, startup, qualification, SAT, and commissioning activities for ficonTEC systems at customer sites
- Support preventive maintenance, corrective maintenance, emergency service, and machine upgrade activities
- Perform mechanical assembly, cable routing, tubing, electrical wiring, and machine setup activities
- Troubleshoot basic mechanical, electrical, pneumatic, and process-related issues on automated assembly and test systems
- Support machine calibration, alignment checks, and basic diagnostics
- Document service activities, machine issues, and corrective actions through service reports and CRM systems
- Support spare parts management, inventory control, shipping, receiving, and preparation of service tools and materials
- Support demo systems, lab machines, and internal applications equipment
- Work closely with Field Service Engineers, Applications Engineers, and customers to resolve issues and escalate more advanced technical problems when needed
- Travel throughout the United States, Canada, and occasionally internationally
- Maintain a professional and solutions-oriented attitude during high-pressure customer situations
- Support a safe and organized work environment



#### Your Profil

- Completed degree in electrical engineering, mechanical engineering, optics, physics technology (or comparable/similar courses of study)
- Relevant professional experience in a comparable position within a medium-sized manufacturing company is desirable
- You impress with your communication skills and know how to strike a successful balance between the requirements of the organization and the expectations of our customers—both internally and externally
- For you, success is a team effort consisting of cooperation and partnership.
- You complement your independent, committed, and goal-oriented approach with a careful and conscientious work style.
- Willingness to travel nationally and internationally up to 60%-80%
- Strong written and verbal English skills
- Hands-on mentality

#### We offer

- Flexible working hours
- Medical, dental and life insurance
- 401k retirement savings plan
- Generous paid time off
- Distinctive prospects incl. international career opportunities
- Exciting, international clients from a wide range of industries
- Professional Onboarding program and individual support
- Opportunities for cross-functional development in automation, applications, and project coordination

Are you interested?

Then accept the challenge and apply with a meaningful application (cover letter, resume and salary requirement) under:

[Global careers and job opportunities at ficonTEC](#)

You can find out more about ficonTEC here:

[www.ficontec.com](http://www.ficontec.com)